

Actiontec PWR500
User Manual

Safety

FCC

This equipment has been tested and found to comply with Part 15 Class B of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference
- (2) This device must accept any interference received, including interference that may cause undesired operation.

RoHS

This product is RoHS compliant.

UL

The product is UL/cUL certified.



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1 PWR500

PWR500 is an excellent solution that can be used to extend your network. In the home or small office building, use PWR500 to link multiple locations without the need to run long Ethernet cables. Combined with a broadband DSL/Cable connection, every room with electrical power outlets will have easy access to high-speed Internet connection. With the HomePlug AV speed of up to 500Mbps, this easy-to-setup solution can provide fast streaming

HD movies, online multiplayer games, and other data intensive activities for today's HD Entertainment Center demand.

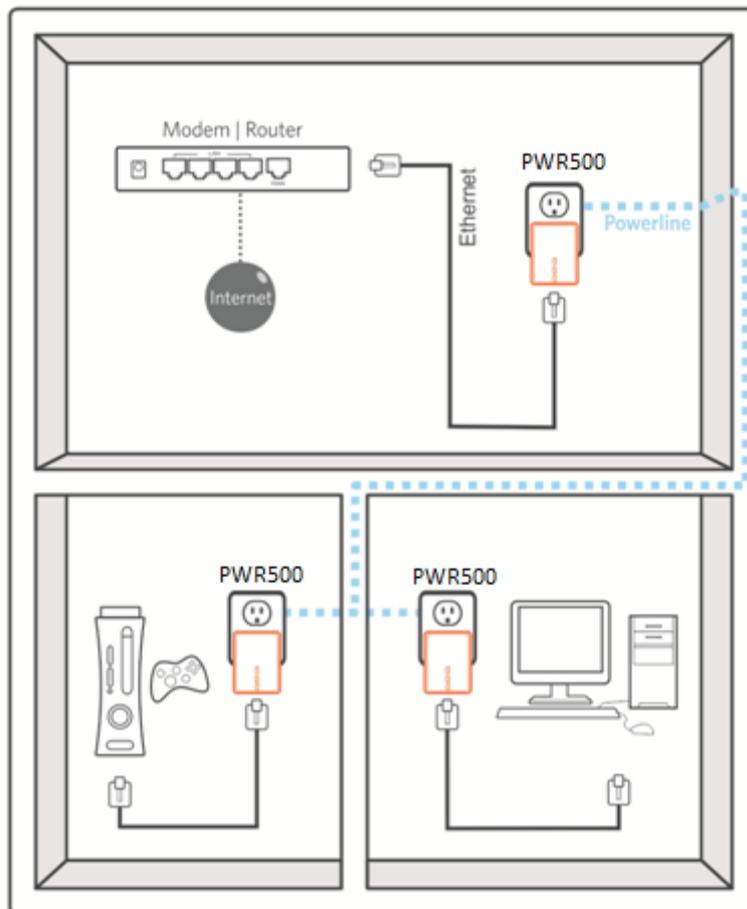
1.1 Introduction

Each PWR500 allows you to connect one device that has an Ethernet port to a Powerline network. In operation, PWR500 is completely transparent, and simply passes data between the Ethernet port and the Powerline network. Any Ethernet-enabled device may be connected to PWR500's Ethernet port.

1.2 System Diagram

Add high-speed Internet access to any room in your home with this HomePlug AV Ethernet Bridge. You can stream HD movies and music, play online multi-player games and much more.

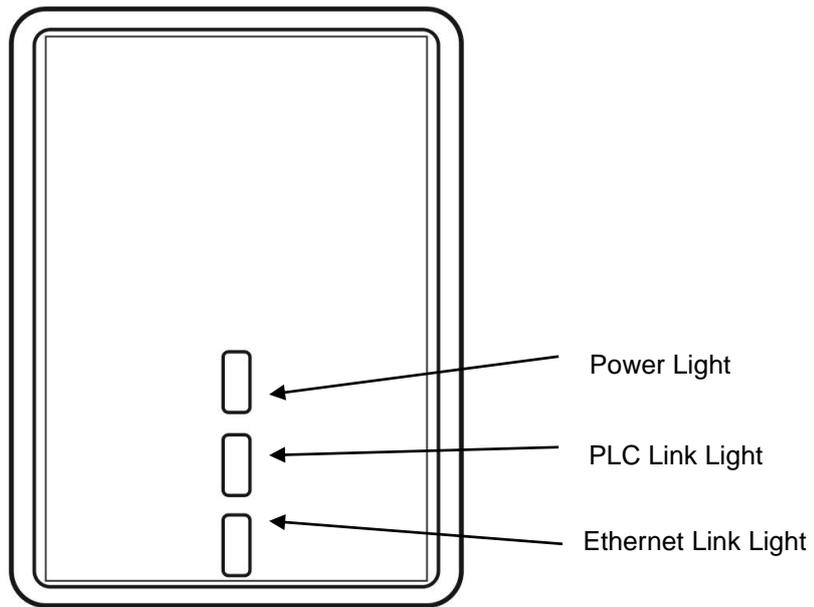
Note: HomePlug AV Ethernet Bridge needs to pair with at least one other HomePlug AV compatible device such as this one in order to create a working system.



1.3 Casing Details

Front Casing

The front casing contains 3 status lights: Power, PLC Link, and Ethernet Link.



Status Lights

Power

On: This HomePlug Ethernet Bridge is receiving electrical power

Off: Power off

Flashing Green (1 second ON, 4 second OFF) : Device in standby mode

PLC Link

The PLC (Powerline) Link light will indicate the overall speed of your network with 3 colors:

Red: Minimum connection indicates weak signal and slower network speed: less than 5Mbps

Orange: Normal signal with standard network speed: 5-39Mbps

Green: Excellent signal with optimal network speed: 40Mbps+

Off: No activity. This HomePlug Ethernet Bridge is not connected

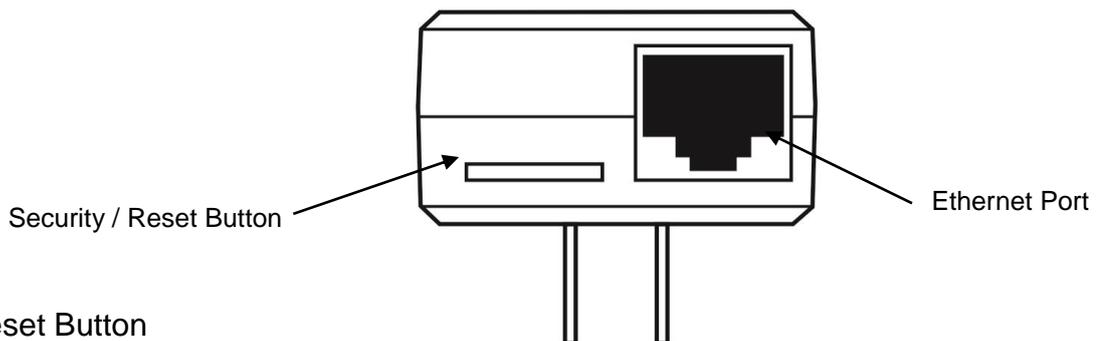
Ethernet Link

Solid Green: 10/100 Mbps port linked

Off: Ethernet Link not active

Bottom Casing

The bottom casing contains a recessed Reset Button, a Security Button, and an Ethernet Port.



Security / Reset Button

This button has dual functions : Security and Reset

Security

This function is designed to generate an individual HomePlug AV network group under multiple nodes environment. Please refer to the optional **Individual HomePlug AV Network Setup** section below for more details.

Reset

This function is used to clear ALL data and restore ALL settings to the factory default values.

Note: PWR500 must be plugged in to restore it to factory defaults. Hold the Reset button until the status lights begin to flash.

1.4 Initial Setup

PWR500 is a plug and play device; user is able to plug and play without any complex configuration and settings. You can use the device to connect networkable devices like computers and game consoles directly to each other. You can also connect devices like a computer or Blu-ray Disc™ player to a router or modem for Internet access.

Connect PWR500 to a Computer or Modem/Router

1. Plug one end of the Ethernet Cable into the Ethernet Port on the bottom of PWR500
2. Plug PWR500 into a AC Wall Power Outlet near the device you want to connect
Warning: Do not plug this HomePlug AV Ethernet Bridge into a powerstrip that has surge protection. Doing so will degrade Powerline performance. For best performance, plug all PWR500 PLC Adapter directly into a wall outlet.
3. For connecting to a computer: Plug the other end of the Ethernet Cable into an OPEN Ethernet Port located on your computer.
4. For connecting to a Modem or Router for Internet access: Plug the other end of the Ethernet Cable into an OPEN Ethernet Port on your Modem or Router.
5. Make sure that the PLC Link light on each PWR500 PLC Adapter turns solid green.
6. Your PWR500 are now connected forming a HomePlug AV network.

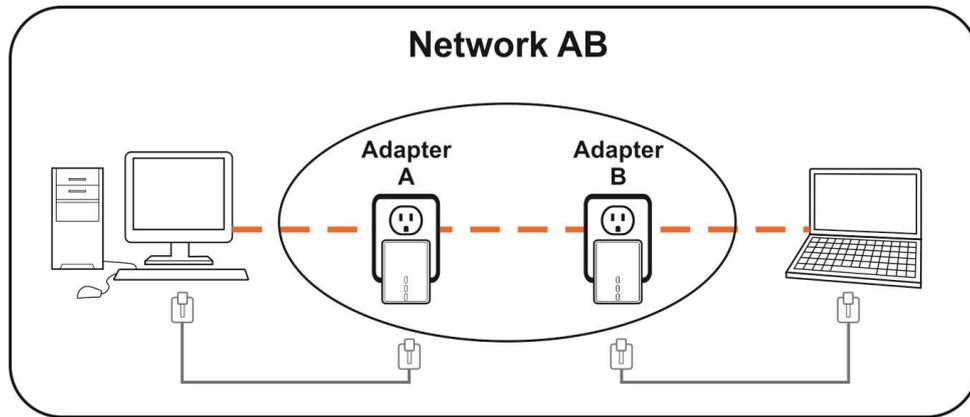
2 Individual HomePlug AV Network Setup (Optional)

All PWR500 PLC Adapter ship with a default security key so they will automatically link to all other PWR500 PLC Adapter sharing the same electrical lines. If there are other PWR500 PLC Adapter in the building (such as in an office or apartment building), you may want to create your own individual HomePlug AV network group so other PWR500 PLC Adapter cannot connect to your network.

This section describes how to use the Security button for configuration in the following situations:

2.1 Creating a new individual HomePlug AV network (Network AB)

Two unassociated Bridges (**Bridge A** and **Bridge B**) are forming a new network—Network AB

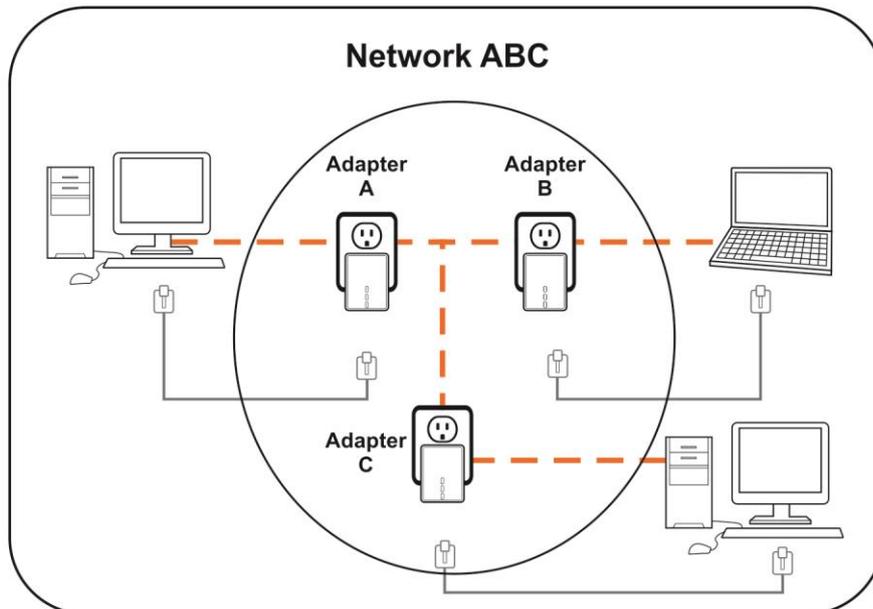


The procedure is as follows:

1. Press and hold the Security button on *Bridge A* for no more than 10 seconds. Must release after 10 seconds. Once released, the Power light will flash.
The password to *Bridge A* has just been erased and random security key has been generated. It must now be linked to your network to adopt the new network security key.
2. Press and hold the security button on *Bridge B* for 10 seconds and release it when the Power light flashes. The password to *Bridge B* has just been erased and random security key has been generated. It must now be linked to your network to adopt the new network security key.
3. Currently, *Bridge A* and *Bridge B* are not networked
4. Press and hold the Security button on *Bridge A* for 1~3 seconds then release.
5. The Power light on *Bridge A* starts to flash.
6. Within 120 seconds after the Power light on *Bridge A* starts to flash, press and hold the Security button on *Bridge B* for 1~3 seconds then release.
7. Both *Bridge A* and *Bridge B* are now networked together.

2.2 Adding Bridge C to existing Network AB (Network ABC)

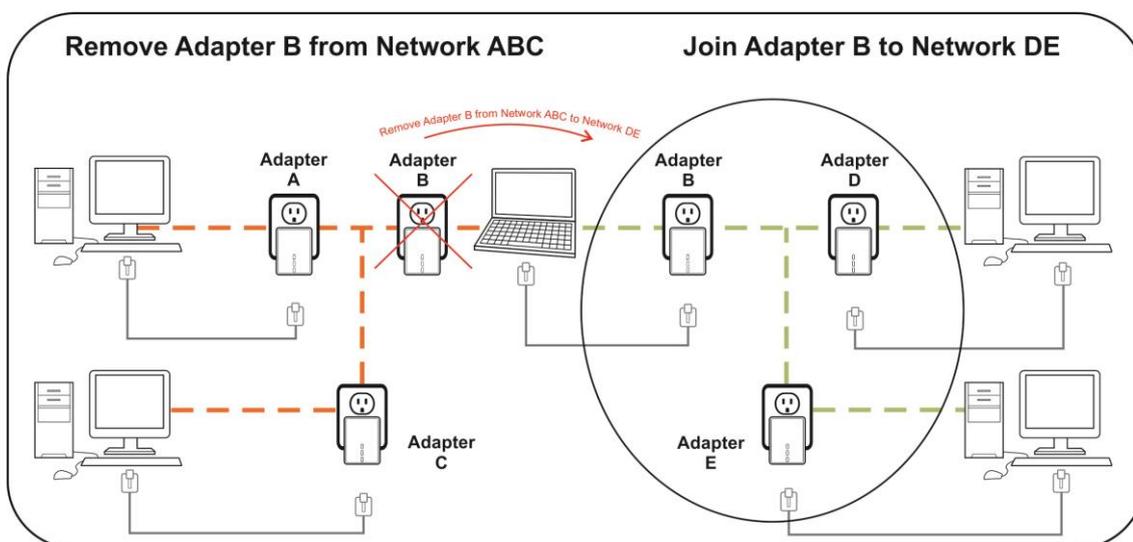
One unassociated **Bridge C** is added to an existing Network AB.



The procedure is as follows:

8. Press and hold the Security button on *Bridge C* for no more than 10 seconds. Must release after 10 seconds. Once released, the Power light will flash.
The password to *Bridge C* has just been erased and random security key has been generated. It must now be linked to your network to adopt the new network security key.
9. Press and hold the security button on *Bridge A* for 1~3 seconds. The Power light on *Bridge A* starts to flash.
10. Within 120 seconds after the Power light on *Bridge A* starts to flash, press and hold the security button on *Bridge C* for 1~3 seconds then release.
11. *Bridge A*, *Bridge B* and *Bridge C* are now networked to each other.

2.3 Removing Bridge B from Bridge A & C Network and join with Bridge D & E (Network BDE)



The procedure is as follows:

1. Press and hold the Security button on *Bridge B* for no more than 10 seconds. Must release after 10 seconds.

Once released, the Power light will flash.

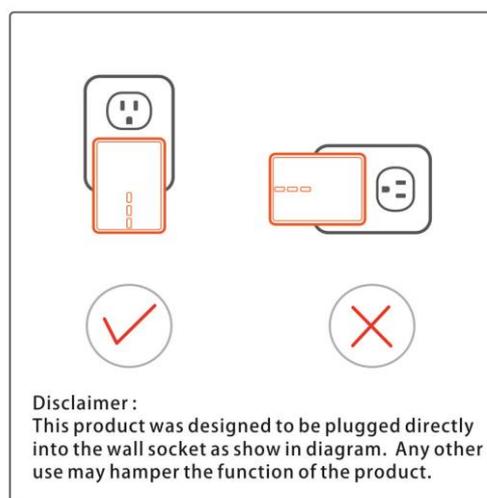
The password to *Bridge B* has just been erased and removes itself from *Bridge A & C*.

2. Press and hold the Security button on *Bridge D* for 1~3 seconds.
3. Within 120 seconds after the Power light on *Bridge D* starts to flash, press and hold the Security button on *Bridge B* for 1~3 seconds then release.
4. *Bridge B* and *Bridge D* are now connected to each other, which in turn becomes part of Network BDE.

3 Troubleshooting and Disclaimer

If the PWR500 have difficulty communicating with each other, check the following:

- Try power cycling the unit by unplugging it from the wall for 10 seconds and plugging it in again.
- Hold the security/reset button down for more than 15 seconds to reset to default setting. The HomePlug AV nano Ethernet Bridge's light will flash, the units will reset and attempt to link using default factory settings.
- Try plugging the PWR500 PLC Adapter into an adjacent plug.
- PWR500 PLC Adapter work better when plugged directly into the wall outlet. Connecting these Ethernet Bridges to a power strip or surge protector may degrade network performance or completely stop network signals.
- This PWR500 PLC Adapter should not be used on GFI protected outlets as some outlets will filter out HomePlug Powerline signal.
- This PWR500 PLC Adapter should not be used in areas with excessive heat.
- Certain florescent or incandescent lights are noise sources on the electrical and can degrade performance.
- If your building has more than one circuit breaker box, your PWR500 PLC Adapter may not be able to connect between the different circuit breaker boxes. In this case, connect one HomePlug AV Ethernet Bridge to a power outlet located on each of the circuit boxes. Connect Ethernet cable between each of PWR500s to link the different circuits together. This will allow PWR500s from different circuit breaker boxes to connect.
- To enter standby mode for this device, simply remove the Ethernet cable and wait about 3 minutes.



4 Specification

Main Chipset

Qualcomm AR7420

Computer Interface	IEEE802.3 ; IEEE802.3u
Data PHY Rate	Up to 500 Mbps
Standards	HomePlug AV
Network Interface	One RJ-45 (10/100Base-T Ethernet) One 500Mbps Power Line Port supporting co-existence with HomePlug 1.0 (14/85Mbps)
Security	128-bit AES Link Encryption with Key Management
Frequency Band	2-50 Mhz
Modulation Schemes	OFDM Symbol Modulation on Line synchronization 1024/256/64/16/8—QAM, QPSK, BPSK, ROBO Carrier Modulation
Additional Protocols	Mix of TDMA and CSMA/CA channel access scheme; CO device generates a periodic beacon carrier for channel access scheme
Operation Range	Estimated range of 300 meters in wall power lines
Cabling	100Base-T ; Cat. 5 UTP Cable
Operating Temperature	0° C to 40° C ambient temperature
Storage Temperature	-20° C to 70° C ambient temperature
Humidity	10% to 90% maximum (non-condensing)
Power Input	100 ~ 240V @ 50/60Hz Internal
Housing	Plastic (98mm x 63mm x 28mm)
Status Lights	Power: On/Off/Flashing 1 second ON, 4 seconds OFF (Standby Mode) PLC(Powerline) Link: Red/Orange/Green/Off Ethernet Link: Solid/Off
Certifications	HomePlug AV Powerline Certification FCC Class B / CE Mark